

**Healthy Worker
Physical Medicine Best Practices Stakeholder Workgroup**

**May 17, 2024 9:00am – 12:00 pm
12806 Gateway Dr. S., Tukwila, WA**

L&I Members: Rose Jones, Ryanne Karnes, Sarah Martin, Kristine Ostler, Susan Reynolds-Sherman, Morgan Young

Stakeholder Members: Lee Caton, Josh Cobbley, Bob Hctor, Teri Jo Lientz, Lori Stephens, Lynda White

Guests: Danny Beeman, David Kirk, Jennine Griffo, Kim Wallace, Rachel Kaufman, Athena Hightower

Health Information Exchange (H.I.E.) Transaction Implementation Update

- Rose informed the workgroup members the L&I staff continue to prepare for the H.I.E. transaction connection. She added that she can be contacted for more specific details on the progress. Occupro is still interested in this.

Work Rehabilitation Program (WRP)

- Sarah provided brief updates to the members on how the WRP implementation was going, and asked for feedback from their viewpoint. The updates included:
 - The visit additions process
 - The updated Comagine questionnaire (slight language changes)
 - Turnaround times decreasing
 - Continued outreach and assistance to WRPs in the application process
 - Sarah shared the Work Rehabilitation manual content
 - Care Conferences – VRC collaboration is going well, but APs are not participating.
- Q&A
 - There was a brief discussion about how to measure the success of the WRP implementation moving forward. It will be possible to get data from the new billing process in the future, however we won't have a baseline to use from the old work conditioning program data (there is none). We will also be able to measure the number and type of clinics providing WRPs, and hopefully track an increase in function and return to work for the workers, by seeing a decline in visits needed for RTW.
 - The group discussed the current FAQs and process for updating in the future.
 - The next Open House (virtual) will be held on June 21st at 12:30pm.

Lessons Learned Activity

- Susan led the group through a discussion of the project lessons learned survey results. Both business sponsors participated in the discussion.
- The members celebrated the project completion with certificates of appreciation for the workgroup members, world famous lemon bars, goodie bags and a special work rehabilitation gift.